

# Planning at Your Port:

Are we pulling in the same direction?

JULY 25, 2023

# Are you facing these questions?

- Are there different views of what your Port's role is or priorities are?
- Are you questioning your Port's initiatives each year during the annual budget process?
- Is there a common vision for the future of the Port?
- Do stakeholders understand the role your Port plays or can play in the community?
- Who are our stakeholders? Do they have input in the future of the port?
- Are we leveraging our partnerships to improve community goals?

Are the commissioners, Executive Director/CEO and staff pulling in the same direction?



## We needed focus:

- Provide policy direction and continuity for future planning
- Provide a clear road map to the community, staff, tenants, and partners - what we do, why we do it, and how we do it
- Ensure that the port's initiatives and annual budget priorities align with its mission and values



## How We Built Alignment

### CREATING A NEW STRATEGIC PLAN

Project Kick-Off - October 2017 Adoption of 10-Year Strategic Plan - September 2018

#### **Process Summary**

- Strengths, Weaknesses, Opportunities and Threats (SWOT) analysis performed by consultant
- Advisory Panel Round-Table Forums (four forums conducted)
- External Stakeholder Individual / Small Group Interviews one-on-one interviews conducted by the consultant
- All-Staff Work Sessions (two sessions conducted) to solicit staff feedback on goal development and initiatives
- Community Open Houses (two open houses held) to gather feedback on draft goals and initiatives
- Board of Commissioners Public Workshops (five workshops held) to review progress of plan development; to review feedback from advisory panels round-table forums, external stakeholder interviews, and open houses
- Board of Commissioners Public Review and Comment Opportunities (three Board meetings held) public's opportunity to comment on the proposed goals, initiatives, and draft plan

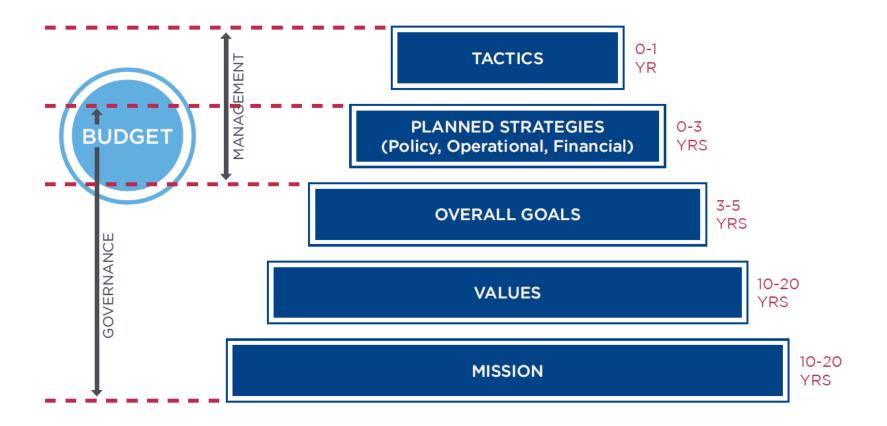


# **Plan Terminology & Structure**

Plan Comp	onents	Purpose
Vision		What the future will look like if the Port is successful
Missio	n	Port's unique role, WHY its exists
Values	5	<b>HOW</b> will it undertake its work.
Goals		WHAT it wants to achieve
Strategi	es	Routes to achieve goals
Tactics v Work Plan or	_	Energize strategies with specific actions (tactics) to be taken <b>WHO</b> , <b>WHEN</b> , and <b>WHERE</b>

# Strategic Plan

TIMING OF VISION





Advisory Panel Round-Table Forums (stakeholders that were invited to attend and/or provide feedback)

### Economic Development / Tenants Panel

- Subaru
- Sigma/Mateen
- Boise Cascade
- O Warehouse '23
- United Grain Corporation
- CREDC
- O Southwest Washington High Technology Council
- SEH America
- East Vancouver Business Association
- Vesta
- City of Vancouver
- O Greater Vancouver Chamber of Commerce
- Eric Fuller Broker
- NW Packing
- Tristar Transload
- Farwest Steel
- Cal Portland
- Cadet Manufacturing
- Great Western Malting



Advisory Panel Round-Table Forums (stakeholders that were invited to attend and/or provide feedback)

#### **Environmental Panel**

- Sierra Club
- Audubon Society
- Vancouver Watershed Alliance
- Washington Department of Fish and Wildlife
- Washington State Department of Ecology
- City of Vancouver
- Clark County
- Lower Columbia Estuary Partnership
- Lower Columbia Fish Recovery Board
- O Ridgefield Wetland Mitigation Bank
- Cowlitz Tribe
- O Columbia Land Trust
- O Columbia River Intertribal Fish Commission
- Friends of Salmon Creek
- O Columbia Springs Environmental Education Center



Advisory Panel Round-Table Forums (stakeholders that were invited to attend and/or provide feedback)

### Community / Neighborhoods Panel

- Arnada Neighborhood Association
- Arts of Clark County
- Burnt Bridge Creek Neighborhood Association
- Cycling community
- Esther Short Neighborhood Association
- Fisher's Landing East Neighborhood Association
- Fort Vancouver National Historic Site
- Fruit Valley Neighborhood Association
- Hispanic Metropolitan Chamber
- O Latino Community Representative (Consulta Marketing)
- Ne Hazell Dell Neighborhood Association
- NW Association for Blind Athletes
- Old Evergreen Highway Neighborhood Association
- O Slavic Community Representative (Design Group, Inc.)
- Friends of Clark County
- Seafarers Center
- Fruit Valley Foundation
- Fruit Valley Elementary School Family Resource Center
- O Taxpayers for Responsible Public Ports
- Veterans Organization



Advisory Panel Round-Table Forums (stakeholders that were invited to attend and/or provide feedback)

### Marine / Rail Stakeholders Panel

- Washington Public Ports Association (WPPA)
- Pacific Northwest Waterways Association (PNWA)
- O ILWU Local 4
- Merchants Exchange
- O Columbia River Steamship Operators' Association
- Columbia River Bar Pilots
- O Southwest Washington Regional Transportation Council
- Washington Department of Transportation
- United States Army Corps of Engineers
- United States Coast Guard
- Clark County Department of Transportation
- O City of Vancouver Department of Transportation
- O SW Freight and Commerce Task Force
- Freight Mobility Board
- Shaver Transportation
- Ports America



#### **External Stakeholders Individual / Small Group Interviews**

- Federal and state elected officials/staff
- City Council Member
- Clark County Councilor
- Columbia River Economic Development Council (CREDC)
- Greater Portland, Inc.
- ILWU Local 4 leadership
- Southwest Washington Central Labor Council
- Southwest Washington High Technology Council
- President, Clark College
- Chancellor, WSU Vancouver
- Greater Vancouver Chamber of Commerce
- Vancouver Downtown Association
- Identity Clark County
- East Vancouver Business Association
- Superintendent, Vancouver School District
- SW Washington Contractors Association
- Workforce SW Washington
- Saga Welco (carrier)
- Oldendorff (carrier)

- Westwood (carrier)
- G2 Ocean (carrier)
- Subaru of America
- Boise Cascade
- United Grain Corporation
- NuStar
- Evraz
- Two Rivers
- Cascade Pacific
- Jones Stevedoring
- TransGroup (logistics)
- Omega Morgan (trucking)
- Columbia River Bar Pilots
- Taxpayers for a Responsible Public Port
- Fruit Valley Foundation
- Arts of Clark County
- SW Washington League of United Latin American Citizens



**Internal Stakeholders** 



# Developing a New Strategic Plan

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  public's opportunity to comment on the proposed goals, initiatives, and draft plan



# Right Sizing the Plan

Focus on the future

- Respect diverse views and develop creative solutions
- Don't over-complicate it
- Don't over-volunteer
  - Learn from stakeholders and their initiatives/expertise



# How We Keep Alignment

### All port planning documents align with the Strategic Plan:

- Commission Action Items
- Annual operating budget
- Capital budget
- Sustainability plan
- Department goals
- Annual work plans
- Employee performance evaluations





## How We Keep Focused

Regular updates on progress:

- Mid year updates
- Budget Kick off
- Annual Reports

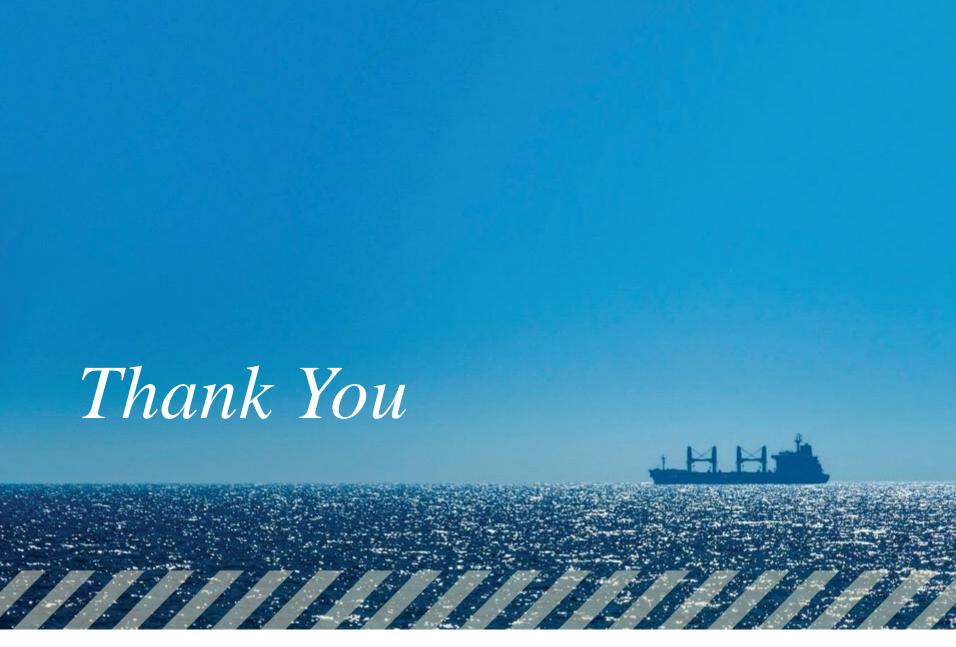
<u>Strategic Plan - Port of Vancouver USA</u> (portvanusa.com)



## Key Takeaways:

- Ports are getting involved in more issues. It's beneficial to have a plan to give us focus on how to maximize value.
- Provide opportunity to hear many voices, not just the loudest or most persistent.
- Most people at the port engage with different stakeholders.
  This is a good thing!
- Washington ports have limited financial resources, how can we be strategic with those funds and our people.
- Staff should play a significant role in developing the plan. They are the experts!

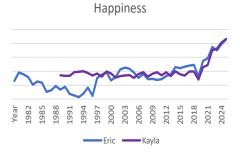






## It doesn't have to be complicated.

- Framework for consideration
- Mission, vision, values, stakeholder engagement
- Household goals, Relationship goals, Quality of Life goals
- Timing of long-term initiatives
- Formal adoption



#### LaBrant-Cronenbold Strategic Plan

#### Purpose

The purpose of this strategic plan is to facilitate a lifetime together of love, happiness, and mutual care.

This is an aspirational, living document.

#### Mission

To share a long and happy life together while having a positive impact on the world around us, come what may.

To that end, we build a mutually supportive, stable, and resilient relationship characterized by healthy ongoing growth.

#### Vision

A warm, inviting home for friends and loved ones; A world filled with compassion for those who are hurting



